

NEWSLETTER | Ukraine



2024

# A YEAR OF SOLIDARITY WITH UKRAINE





2024 was yet another year of severe trials for Ukraine. The war unleashed by Russia continues to cause enormous suffering to millions of people and exacerbate humanitarian needs. Over the past year, escalation has been significant, especially in front-line and border communities, as well as frequent strikes in Kyiv and across the country. We have been adapting to shifting circumstances, delivering humanitarian aid wherever it is needed.

In response to significant evacuation movements in Donetsk Oblast, we took a leadership role in **delivering Rapid Response Mechanism (RRM) and Multi-Purpose Cash Assistance (MPCA)** at the Mezhova and Pavlohrad transition centres. To improve the conditions of evacuated people in the centres, we **conducted a rapid multi-sectoral needs assessment in seven other transit centres. We launched procurement of non-food items (NFIs) and works that would make the spaces more comfortable.** Additionally, we engaged a local partner, "Angels of Salvation", to provide daily assistance to people at the Pavlohrad transit centre. We have also **launched a grant programme to support the efforts of local civil society organisations (CSOs)** providing evacuation assistance to people in front-line communities and CSOs providing services to recently displaced and fleeing the dangerous areas of Sumy, Donetsk and Kherson oblasts. In parallel, we are **delivering critical winterisation assistance to collective centres** in western Ukraine and expanding this support to other regions.



Since September, we have **delivered fuel briquettes** directly to the homes of vulnerable individuals in seven oblasts. We are offering cash support for briquette purchases in areas with functioning markets. We also **piloted district heating repairs** to restore access to heating services and strengthen resilience against harsh winters for thousands of individuals. With over 60% of Ukraine's energy infrastructure damaged, we are **providing renewable and backup energy** solutions, including solar-powered systems for critical institutions and service providers across eight oblasts. To help communities recover, we **continue to repair homes** damaged by shelling and **rehabilitate water supply systems**.



In 2024, our **Education Programme repaired and rehabilitated schools**, created safe and inclusive learning environments, and supported **Digital Learning Centres (DLCs)**, enabling thousands of students to continue their education online where offline access was limited. We established



**Temporary Learning Spaces** and trained teachers and tutors to deliver **catch-up classes for children**. Additionally, we supported **Child-Friendly Spaces (CFS)**, providing children with safe environments to learn and play, helping them escape the burdens of war. Our **psychologists** remain available around the clock to offer support to both children and adults in need.

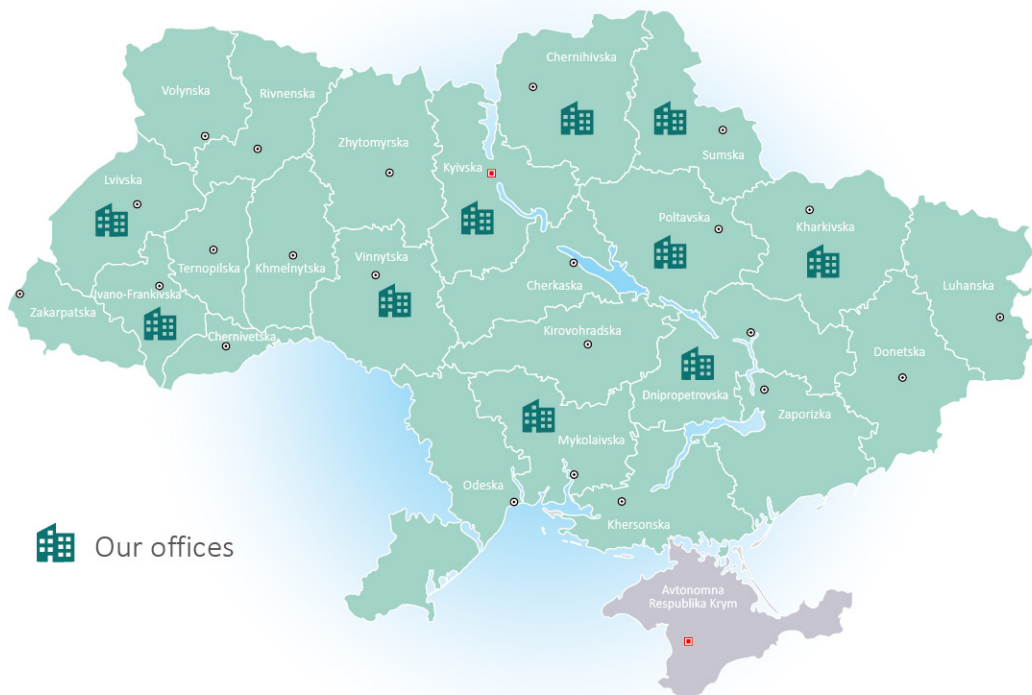
We support **economic recovery and self-sufficiency** by providing microgrants to businesses, people facing economic barriers, youth, and veterans. This year, we have also worked with young people, encouraging them to make positive changes in their communities. We have implemented the **Young Ambassadors programme, capacity-building training** for youth leaders, and **mini-grants for community initiatives**. We are also supporting the efforts of communities to recover.

We are proud that **our partnership portfolio includes over 130 vetted local civil society organisations**. Strategic cooperation led to long-term partnerships with 10 organisations and think tanks, including: Assembly of People with Disabilities, LDN, SSS, STAN, Eco-Action, Eco-Club, Divchata, Detector Media, Spilno and CEDOS.

This **newsletter** summarises the work of our entire team in Ukraine. Beyond the numbers, we continue to highlight the individual stories of the Ukrainians whose lives are represented by these figures. Improving lives and ensuring the well-being of people remains our core mission.



# IN 2024, WE SUPPORTED OVER 1.1 MILLION PEOPLE



 Our offices



WASH

>854,000



Shelter/Non-food items

>189,000



Education

>15,300



Protection

>38,800



Cash

>11,500



## OUR HELP IN NUMBERS



- 11,597** received multipurpose cash assistance
- 6,185** supported in transition centres for evacuees
- 24,260** received support from our PSS teams
- 17,498** received support through the hotline



Rehabilitated **83** water supply and sewage infrastructures

### Repaired:



- 10,721** homes damaged by shelling
- 27** bomb shelters
- 14** schools
- 12** collective centres and social institutions were supported by improving living conditions and providing supplies and equipment

### Delivered:



- 122,332** bottled water
- 4,472** water tanks
- 13,030** shelter materials
- 65,270** hygiene kits



**8,906** families supported with fuel briquettes

**800** tonnes of solid fuel were provided to 25 collective centres and social institutions



**16** Digital Learning Centres and

**22** Child-Friendly Spaces were supported

**>2,000** children were supported through our catch-up programme



**150** for business development

**25** to veterans to start business

**24** to youth leaders to implement community-based initiatives

**57** to local partners (operational grants, capacity strengthening, locally led responses, and grants for evacuation and social service provision)

## 2024 HIGHLIGHTS



Roundtable discussion in Kyiv and Brussels on ensuring water supply in Ukraine in times of war.



Recovery and Resilience Unit, to support integrated programming, focusing on green, economic, community recovery, and youth empowerment.



Events in the centre of Prague and at the Parliament of the Czech Republic dedicated to the 2nd anniversary of Russia's full-scale invasion of Ukraine.



Roundtable discussions with representatives from the public, government, and business aimed at promoting economic recovery and fostering social cohesion at the local level.



A programme to catch up on educational losses.



A youth forum where young people could discuss their vision for the future.



Participation in the programme to support the entrepreneurship of veterans and their families.



Commemoration of 10 years of PIN Ukraine.



Panel discussion during the Ambrella Forum in Bratislava on Winterisation.



Rehabilitating child hospitals.



Rehabilitation of collective centres and social institutions and training their staff.

## LENDING A HAND TO THOSE IN NEED



"Our company was born in Lviv, dedicated to crafting natural cheeses and other dairy products. In pursuit of quality, we even started our own farm. With this grant, we'll expand production and create new jobs, bringing us closer to a fully closed production cycle. Grants for us are another impetus for development. We have to move forward, even in small steps."

**Oksana Prokopenko founder of Kraft Food Factory**

"When the heavy shelling started bombs and firing artillery, we were already in the cellar all the time. Two explosions occurred not far from our house. Our windows and doors were smashed, and the roof was damaged. The only window survived. This is a very big help for us, for pensioners. We couldn't afford the repairs on our own. We would have had to save up money, and how do you save money? By not eating anything? Today, we have the opportunity to live in a warm house with new windows and a new roof".

**Anatolii Kononenko resident of Kyiv Oblast**



"Clean water is essential, but the water supply in our village has been disrupted due to the shelling. I'm afraid to drink tap water because of its poor quality. When I wash dishes with it, they turn yellow. Thanks to the water tank installed in the centre of our village, I now have access to safe drinking water and can save money."

**Mariia Fisiienko a resident of Mykolaiv Oblast**

"We treat a lot of children, including internally displaced persons. We treat them with great care: we provide them with everything they need, even accommodation if necessary. However, we lack the material resources to repair the shelter. It needs to be reliable and comfortable, as the front-line is not far away. We have already connected a generator, and soon, we will replace the windows smashed by shelling and repair the shelter. This support is essential for our medical staff and our patients."

**Tetiana Shchokol Health and Safety Engineer at Sloviansk children's hospital**



"My three children and I were forced to evacuate from Donetsk Oblast because of the shelling. We were accepted in the Lviv Oblast, in a sanatorium that now operates as a collective living centre for internally displaced people. We have an excellent team here; we help each other, and others help us too. I was preparing food for the children, and I looked and saw that these are household appliances and crockery provided by your organisation. The other day, we also received fuel briquettes. Now we will be warm in winter. It is very important that we are supported. We do not feel like strangers and unnecessary here."

**Oleksandra Aliieva an internally displaced person from Donetsk Oblast**



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**CZECH  
AID**

**Swiss Agency for Development  
and Cooperation SDC**



**UHF** Ukraine  
Humanitarian  
Fund

**CONTACTS OF THE CZECH HUMANITARIAN ORGANISATION PEOPLE IN NEED**



Website  
People  
in Need

Community Feedback Response Mechanism

(Monday to Thursday 9:00 – 17:00, Friday 9:00 – 16:00 Free of charge and anonymously)

**0 800 210 174**



**099 767 37 06**

[hotline.ukr@peopleinneed.net](mailto:hotline.ukr@peopleinneed.net)

Psychological support hotline for adults and children **0 800 210 160**

(Free of charge, anonymously, confidentially and around the clock)