

WHEN SUPPORT MATTERS MOST: PIN UKRAINE'S ACHIEVEMENTS IN 2025



Throughout 2025, fighting in Ukraine’s frontline areas remained intense, and the humanitarian impact on civilians continued to grow. Heavy shelling caused new waves of displacement, while increased attacks on energy infrastructure left millions facing winter without reliable electricity, heating, or water. Funding shortages further constrained the response and threatened the continuity of essential services.

Despite these challenges, PIN Ukraine continued to adapt and respond—working across emergency response, winterisation, and recovery to ensure support reached people when and where it was needed most.



Our teams acted quickly to support evacuees, providing rapid registration and financial assistance to help people reach safer locations. At the same time, PIN delivered emergency assistance to people living close to the front line. Due to the increased use of FPV drones, delivering assistance became significantly more complex. Even under these conditions, PIN remained one of the country’s largest providers of winter support, delivering fuel briquettes and heating assistance to households facing the coldest months of the year.



We continued to restore and strengthen critical infrastructure. PIN supported water and heating utilities with new equipment, boilers, and renewable energy solutions, enabling uninterrupted access to essential services for communities. In 2025, we piloted the first combined solar and wind energy unit



in the humanitarian sector, helping ensure a stable energy supply across seasons. PIN also remained one of the few humanitarian actors supporting district heating systems, while launching solid waste management and recycling activities to reduce environmental impact and promote sustainable recovery.

In education, PIN supported children affected by prolonged disruption by creating temporary learning spaces and catch-up classes to address learning loss. We also introduced new initiatives, including preparation for the National Multidisciplinary Test, as many students face significant barriers to passing the exams without additional support. In addition, we developed and delivered courses on inclusive education and media literacy for teachers.



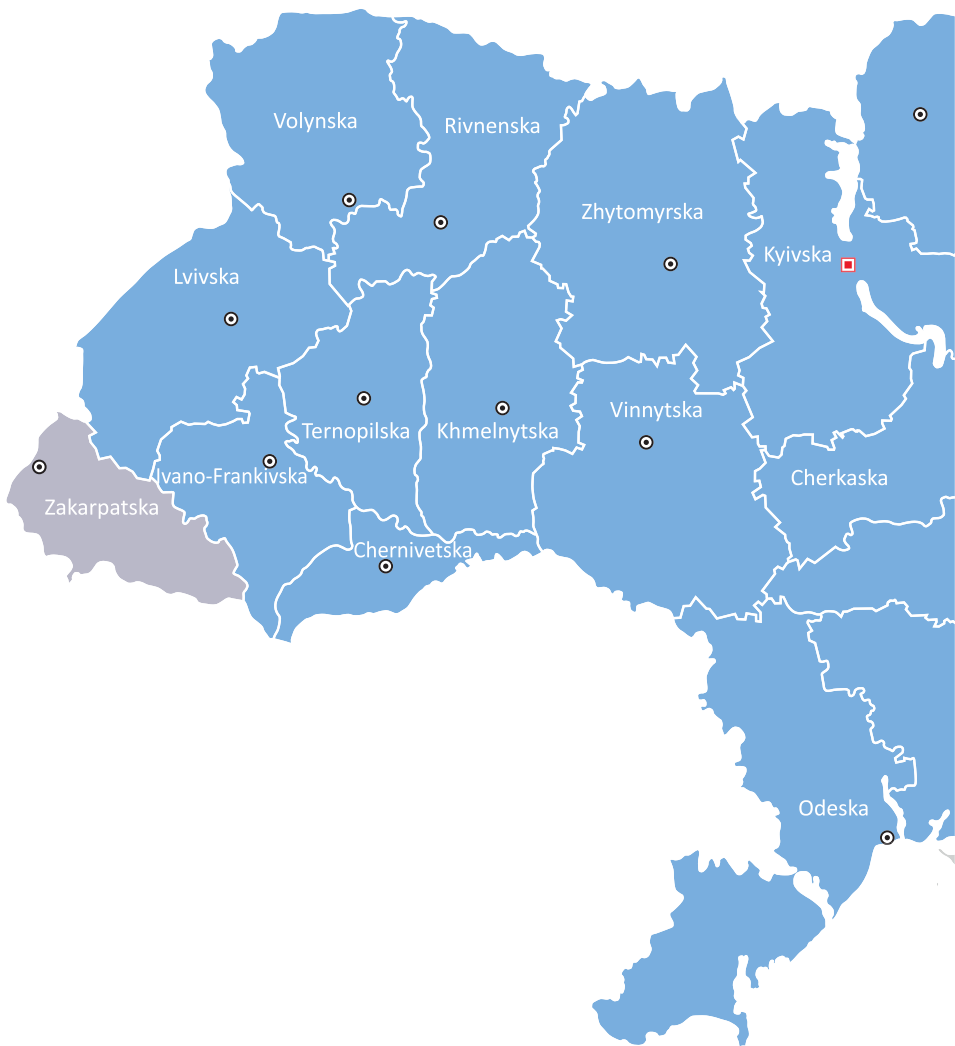


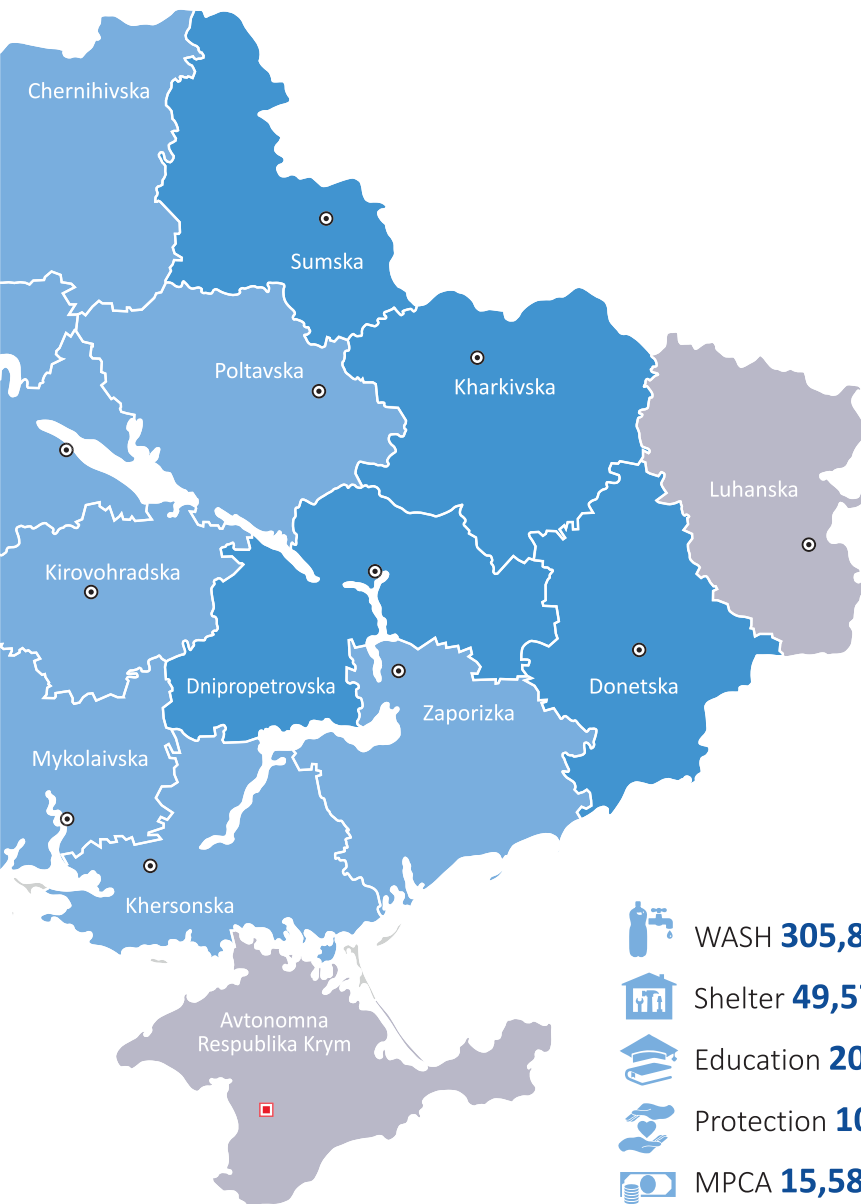
Alongside emergency response, PIN continued to invest in Ukraine's recovery. We provided grants for community-based initiatives that help communities prepare for winter and strengthen local resilience. Veterans and their families received tailored support to start or expand businesses through grants, training, and mentoring. In Dnipro, we launched a new programme combining trauma-informed mental health support with livelihood and entrepreneurship assistance, linking counselling with peer support, business mentoring, and community engagement. PIN also supported small and medium-sized businesses affected by shelling, as well as employers working to improve conditions for vulnerable groups—contributing to economic recovery and social cohesion.

This newsletter reflects the work of our entire team across Ukraine. Behind every number are real people and real lives. Improving well-being, restoring dignity, and supporting recovery remain at the core of PIN's mission—and despite all challenges, we continue to stand with communities across Ukraine.



IN 2025, WE SUPPORTED OVER 525,500 PEOPLE





HUMANITARIAN ASSISTANCE



Distributed **135,666** bottles of drinking water



Provided **33,636** hygiene kits



Evacuated **1,467** people to safer locations



“I have worked hard all my life — milking cows, caring for calves, and doing long shifts at a brick factory. I worked so much that now I barely have any strength left in my arms or legs. My pension is very small. We need two truckloads of firewood to get through a not-too-cold winter, but we could only afford one. That is why fuel briquettes became a lifeline for us. I honestly don’t know how we would have survived this cold winter without them.”

Oleksandra Pylypivna

resident of Slobidka, Kharkiv Oblast

SHELTER & WINTERISATION



Repaired **4,715** households



Provided construction materials for urgent repairs to **8,612** people



Supported **15,368** families with winterisation assistance



Supported **44** collective centres and social institutions



Repaired **38** hospitals helping hundreds of thousands of people access safe and reliable healthcare

ENERGY, WASH & INFRASTRUCTURE



Equipped **10** institutions with renewable energy infrastructure, benefiting **27,416** people



Rehabilitated **44** water and sanitation systems, serving **102,375** people



Rehabilitated **49** heating systems, benefiting **112,093** people

EDUCATION



Rehabilitated **27** schools in war-affected areas, including the establishment of Temporary Learning Spaces in school shelters



Enabled **2,994** children to participate in catch-up classes



“Our hospital provides secondary specialised care to around 25,000 people. We have both therapeutic and surgical departments, and thanks to the installed solar power plant, we can operate autonomously during power outages. Even when the electricity supply is stable, it helps us save energy and cover part of our needs through our own production. We are also seeing a rise in coronavirus infections. Electricity means oxygen — and oxygen means life.”

Iryna Hramatyk Director of the Putivl City Hospital

LIVELIHOODS, COMMUNITY RECOVERY & VETERANS



Supported **100** veterans and their families with grants to start or expand businesses



Awarded **63** grants for community-level initiatives, including **57** youth-led projects and 6 initiatives focused on green recovery

PROTECTION



Provided psychosocial support to **42,168** people



Supported **18,941** people through our 24/7 PSS hotline



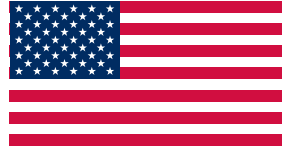
“In 2022, we fled Mariupol and found refuge in Dnipro. A missile struck our building, but by a miracle, we survived. Our home was left standing, though the balcony windows were blown out. I live with my two children, and there came a moment when we simply had no money to pay the rent. Asking for help was incredibly hard, but I had no other choice. Thanks to the financial assistance we received, we were able to stay in our home and did not have to face displacement once again.”

Maryna Lieshchenko

IDP from Donetsk Oblast



Funded by
the European Union



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra



**CZECH
AID**

Swiss Confederation
Швейцарська Конфедерація

UHF Ukraine
Humanitarian
Fund



german
cooperation

DEUTSCHE ZUSAMMENARBEIT



GOVERNMENT
PRINCIPALITY OF LIECHTENSTEIN



UN-HABITAT



UKaid
from the British people

CONTACTS OF THE CZECH HUMANITARIAN ORGANISATION PEOPLE IN NEED



Website
People
in Need

Community Feedback Response Mechanism

(Monday to Thursday 9:00 – 17:00, Friday 9:00 – 16:00 Free of charge and anonymously)

0 800 210 174



099 767 37 06

hotline.ukr@peopleinneed.net

Psychological support hotline for adults and children **0 800 210 160**
(Free of charge, anonymously, confidentially and around the clock)